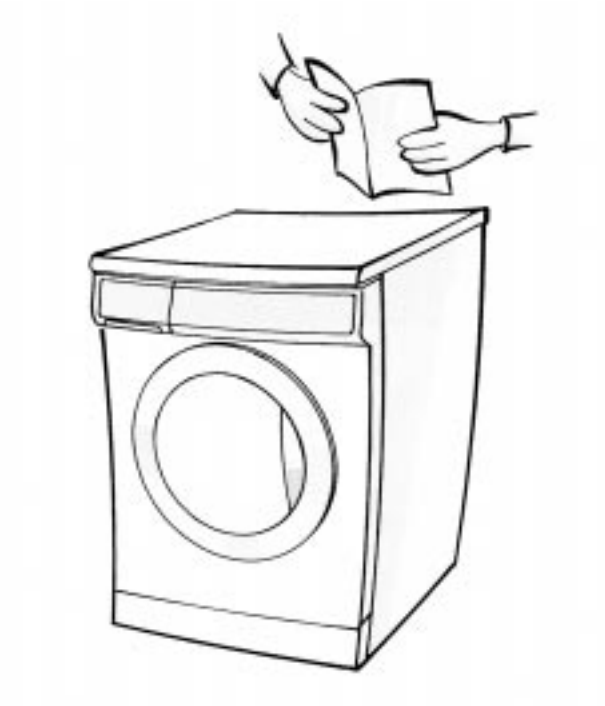
QUICK REFERENCE GUIDE GB



BEFORE USING THE APPLIANCE FOR THE FIRST TIME:

- **FOLLOW THE "INSTALLATION INSTRUCTIONS**".
- **REMOVE THE TRANSIT BOLTS BEFORE USING THE APPLIANCE.**
- **First wash cycle without laundry:**

1. Turn on the tap.
2. Close the appliance door.
3. Pour a small amount of detergent (about 30 ml) into the detergent dispenser .
4. Select a short program (see programme chart).
5. Press the **"On/Off"** button.

This initial cycle serves to eliminate any water remaining after your appliance was tested at the factory.

NORMAL DAILY USE:

1. Turn on the tap.
2. Sort the wash according to fabric type and colour and load the appliance.
3. Close the door.
4. Put in detergent and any additives required into the dispenser.
5. Select the programme, the temperature and any special options required.
6. Press the **"On/Off"** button.

GB

CONTENTS

INSTALLATION INSTRUCTIONS PAGE 21

APPLIANCE AND ACCESSORIES PAGE 25

CHILD SAFETY PAGE 25

PROTECTING THE ENVIRONMENT PAGE 26

SAFETY INSTRUCTIONS PAGE 26

TRANSPORT / HANDLING PAGE 26

PREPARING THE WASH PAGE 27

DETERGENT AND ADDITIVES PAGE 28

DYEING AND BLEACHING PAGE 29

PROGRAMME SELECTION / PROGRAMME START PAGE 29

DOOR LOCK / PROGRAMME END PAGE 30

CHANGING / INTERRUPTING / CLEARING PROGRAMME PAGE 30

REMOVING THE FILTER PAGE 31

DRAINING RESIDUAL WATER PAGE 32

CARE AND MAINTENANCE PAGE 32

TROUBLESHOOTING GUIDE PAGE 33

AFTER-SALES SERVICE PAGE 34

INSTALLATION INSTRUCTIONS

Never move the appliance by carrying it at the worktop.

TRANSIT BOLTS

The appliance is fitted with transit bolts to prevent internal damage during transport.

Before using the machine you must remove the transit bolts (Fig. 1).

1. Slacken the four bolts with the wrench supplied **(Fig. 2)**.
2. Unscrew the bolts by hand.
3. Holding the bolt head, pull each bolt through the wide part of the holes.
4. Close the holes with the plastic covers supplied; insert the covers in the wide part of the hole and slide them toward the narrow part until they click into place **(Fig. 3)**.
5. Keep the transit bolts for future use.

Important

Whenever the appliance is transported, the transit bolts must be refitted.

Pry up the plastic covers with a screwdriver, slide them in the opposite direction to the arrow and remove. Insert the transit bolts, performing the steps for removal in reverse order.

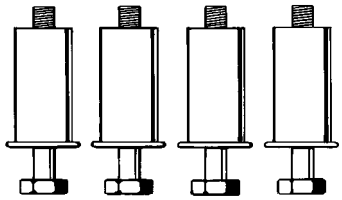


Fig. 1

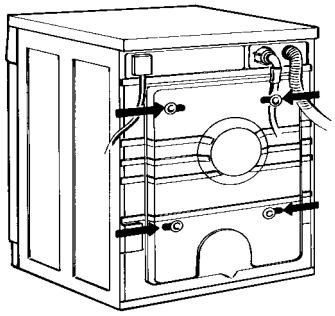


Fig. 2

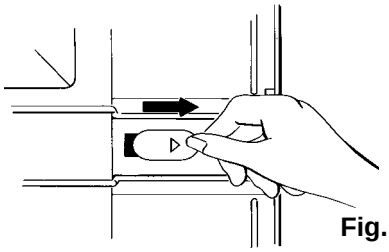


Fig. 3

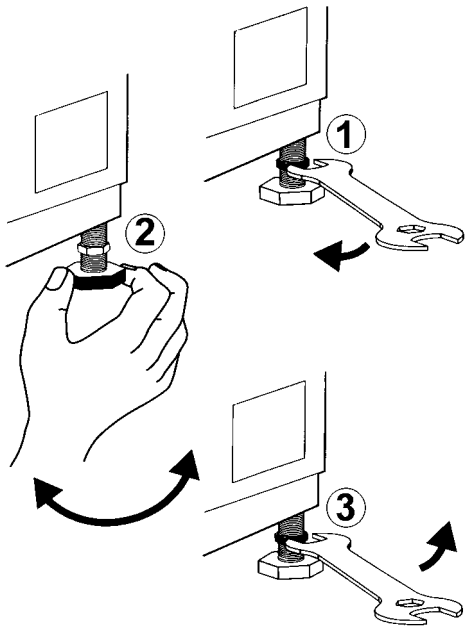
INSTALLATION INSTRUCTIONS

INSTALLATION

- Install the appliance on a solid and level floor surface, preferably in a corner of the room.
- Make sure that all four feet are stable and resting on the floor and then check that the appliance is perfectly level (use a spirit level).
- If the floor is uneven, adjust the levelling feet as required (do not insert pieces of wood etc. under the feet):

1. Slacken the locknut using the wrench supplied.
2. Adjust the height of the foot, turning it by hand.
3. Tighten the locknut by turning it anti-clockwise towards the appliance casing.

- If the appliance is to be installed on a wooden floor, distribute the weight by placing it on a 60 x 60 cm sheet of plywood at least 3 cm in thickness. Secure the plywood sheet to the floor.



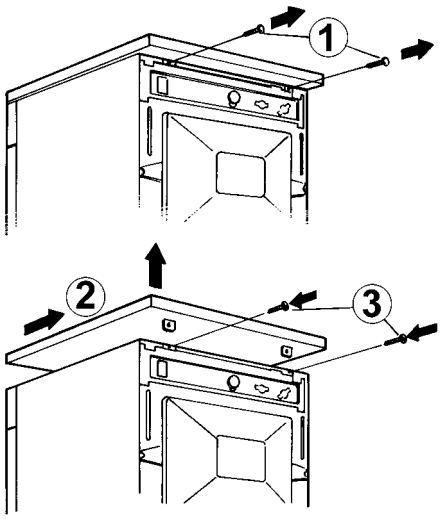
WORKTOP / COVER PANEL

The appliance must only be installed beneath a continuous fitted kitchen worktop.

If the appliance will be built under it is mandatory to use the cover panel UBS. This can be obtained from specialist shops or from After-Sales Service.

- Unplug the appliance.

1. Unscrew the worktop fixing screws from the rear of the appliance.
2. Slide the worktop fully backward and lift it upwards to remove. Install the cover panel following the relative instructions.
3. Refit the fixing screws and tighten them.



BUILD-UNDER OPENING DIMENSIONS

Width	600 mm
Height	825 mm
Depth	600 mm

WARNING:

Only plug the appliance into the mains power socket after you have fitted the cover panel or the appliance worktop.

INSTALLATION INSTRUCTIONS

WATER SUPPLY

- Water supply: cold water only
- Tap: 3/4" threaded hose connection
- Pressure: 100-1000 kPa (1-10 bar).

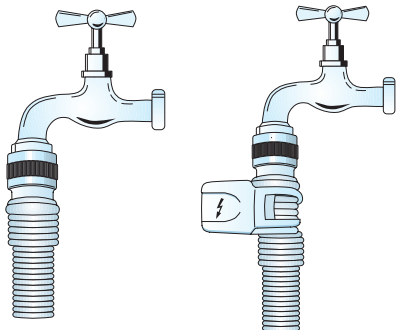
WATER INLET HOSE

1. The dirt strainer (already premounted on the hose end or included in the accessories) must be inserted into the threaded tap coupling.

2. Carefully screw the hose connection onto the tap preferably by hand. Make sure there are no kinks in the hose.

3. Check water-tightness of tap and appliance connections by turning the tap completely on.

- If the hose is too short, replace it with a suitable length of pressure resistant hose (1000 kPa min, EN 50084 approved type).
- Periodically check the hose for brittleness and cracks and replace if necessary.
- The appliance can be connected without an anti-backpressure valve.
- Install the appliance in accordance with regulations of your local water company.



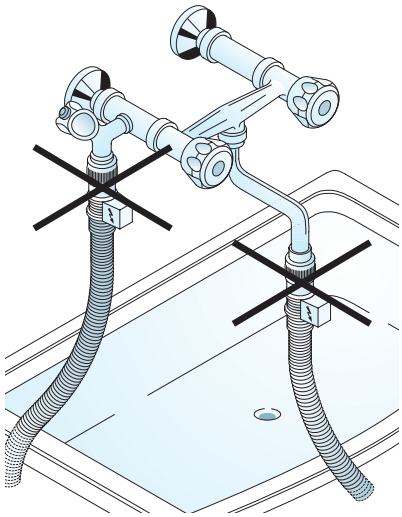
Straight hose Water Stop hose

WATER STOP (depends on model)

- Screw the threaded connector with the filter inserted onto the tap. Open the water tap fully and check the water-tightness of the connection point.
- The appliance must not be connected to the mixing tap of a non-pressurized water heater.
- The inlet hose and the plastic enclosure at the tap connection contain electrical components.

N.B. Do not cut the hose and do not immerse the plastic enclosure in water.

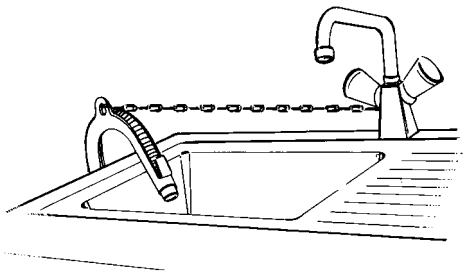
- If the flexible hose is damaged, unplug the appliance from the mains immediately.
- If the hose is too short, replace it with a 3 m Water Stop hose (available from After-Sales Service or from your dealer). This operation must be carried out exclusively by a licensed electrician.



DRAINING

- Connecting the water drain hose.
  Connect the drain hose to the siphon or hook it over the edge of a sink by means of the "U" bend (see figure).
  The drain hose should not be hooked onto small washbasins.
  Max. drain height: 1.25 m
  If you need to add an extension, use a flexible hose of the same type and secure the union with screw-on hose clips.
  Max. drain hose length: 2.50 m

  Important:
  Make sure there are no kinks in the hose. Secure the hose so that it cannot fall down while the appliance is running.

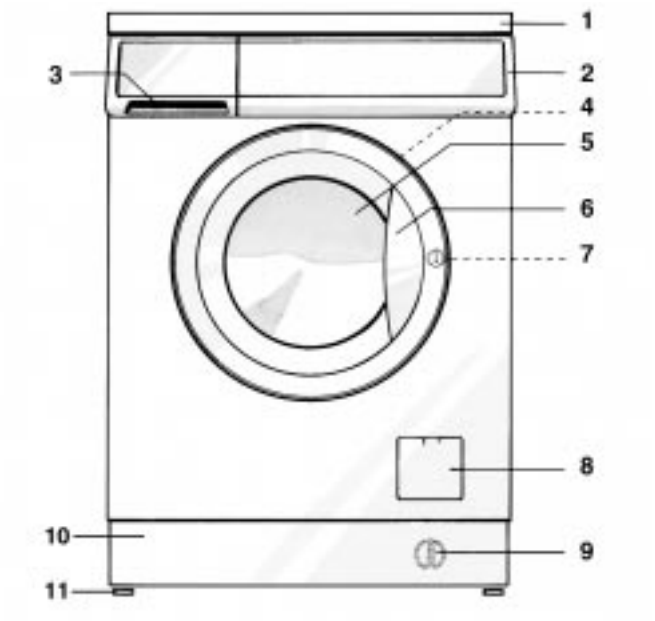


INSTALLATION INSTRUCTIONS

ELECTRICAL CONNECTIONS

- Electrical connections must be made in accordance with local regulations.
- The appliance must be connected to the mains exclusively by means of a socket with an earth connection in accordance with established regulations. The appliance must be earthed by law. The manufacturer declines all liability for damage to property or injury to persons or animals deriving either directly or indirectly from failure to observe the above directions.
- Voltage, power consumption and electrical protection data are supplied on the inside of the appliance door.
- The electrical power cable must be replaced, if necessary, exclusively by original power cable by authorised After-Sales Service.
- The appliance conforms to European safety regulations and to EC Directive 93/68/EC.
- Do not use extension leads or multi sockets.
- Access to the mains plug or to disconnection from mains supply via a double-pole switch must be ensured at all times following the installation.

APPLIANCE AND ACCESSORIES



1. Worktop
2. Control panel
3. Detergent dispenser
4. After-Sales Service sticker (on the back side of the door)
5. Door
6. Door handle
- To open the door press the button on the inside of the handle and pull
- Close the door by pushing it firmly (the lock will click into place)

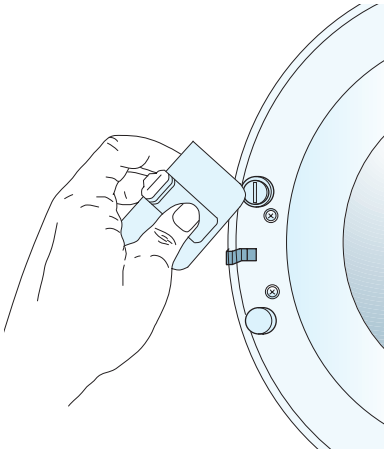
7. Child safety (inside door)
8. Filter (behind cover)
9. Residual water drain (behind the plinth)
10. Plinth
11. Adjustable feet

CHILD SAFETY

To protect the appliance from improper use, turn the plastic screw on the interior of the door using a coin or the thick rounded plastic projection on the coloured insert from the detergent dispenser.

1. Slot vertical: safety position, i.e. the door will not lock.

2. Slot horizontal: normal position, i.e. the door can be locked again.



PROTECTING THE ENVIRONMENT

PACKING

- The packing material is 100% recyclable (marked with the recycling symbol ♺). Adhere to local regulations when disposing of packaging material.
- The packaging material (plastic bags, polystyrene parts, etc.) is potentially dangerous and must be kept out of reach of children.

PRODUCT

- The appliance is made from recyclable materials and must be scrapped in accordance with local waste disposal regulations.
- Before scrapping, cut off the power cable so the appliance cannot be connected to the mains.

ENVIRONMENTAL TIPS

- Do not exceed the detergent dosages indicated in the Manufacturer's instructions.
- The Eco Flap - a special system in the outlet will prevent detergent loss from the drum to avoid detergent loss into the environment.
- Remove detergent from compartment if you intend scrapping your appliance.

MAXIMISE THE LOAD SIZE

- Achieve the best use of energy, water, detergent and time by using the recommended maximum load size.

DO YOU NEED TO PREWASH?

- Use "Prewash" for heavily soiled laundry only! Save detergent, time, water and between 5 to 15 % energy consumption by not selecting "Prewash" for slight to normally soiled laundry.

IS A HOT WASH REQUIRED?

- Pretreat stains with stain remover or soak dried in stains in water before washing to reduce the necessity of a hot wash programme.
- Save up to 50% energy by using a 60° C instead of a 90° C wash programme or a 40° C instead of a 60° C wash programme.

BEFORE USING A DRYING PROGRAMME

- Save energy and time by selecting a high spin speed to reduce the water content in laundry before using a drying programme (for machines with adjustable spin speed).

SAFETY INSTRUCTIONS

- Use the appliance only for domestic washing and for its intended application.
- Ensure the installation of electrical and water connections have been made in accordance with the Manufacturer's instructions and in observance of local safety regulations (refer to "Installation Instructions").
- Before cleaning or maintaining the appliance, switch it off and unplug it.
- When the appliance is not in use unplug it and turn off the tap.
- Do not attempt to force the door open.
- Do not allow children to play with the appliance or enter the drum. Do not rest any weight on the door.
- Packing materials can be dangerous for children: keep all packing materials (plastic bags, polystyrene, etc.) well out of their reach.
- The appliance conforms to European safety regulations and to Directive 93/68/EC.

TRANSPORT / HANDLING

Never move the appliance by carrying it at the worktop.

1. Unplug the appliance.
2. Turn off the tap.
3. Remove the water supply and drain hose.
4. Eliminate all water from the hoses and from the appliance (see "Removing the Filter", "Draining Residual Water").
5. Fit the transit bolts (obligatory) (see "Installation Instructions").

PREPARING THE WASH

1. Sort the laundry according to…

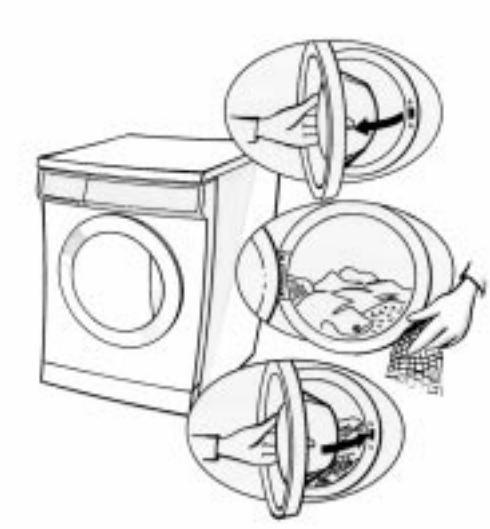
- **Type of fabric / care label symbol**
  Cottons, mixed fibres, easy care/synthetic, wool, handwashed items.
- **Colour**
  Separate whites and coloureds. Wash new coloured items separately.
- **Size**
  Wash items of different sizes in the same load to improve washing efficiency and distribute the load more evenly inside the drum.
- **Fabric delicacy**
  Wash delicate articles separately: use a special programme for Pure New Wool, curtains and other delicates. Always remove curtain glides or wash curtains with the glides inside a cotton bag.
  Use the special programme for handwash fabrics.
  Wash stockings, belts and other small items or articles with hooks (e.g. bras) in special cotton bags for washing machines or in zipped pillow cases.

2. **Empty pockets**
Coins, safety pins and similar can damage your laundry and the appliance drum and tub.

3. **Fasteners**
Close zips and fasten buttons or hooks; loose belts or ribbons should be tied together.

STAIN REMOVAL

- Blood, milk, egg and other organic substances are generally removed by the enzyme phase of the programme.
- To remove red wine, coffee, tea, grass and fruit stains etc. add a stain removing agent in detergent dispenser compartment.
- Particularly stubborn stains should be treated before the wash.



LOADING THE LAUNDRY

1. Open the door.
2. Unfold the laundry and place it loosely in the drum.
3. Close the door.

RECOMMENDED LOADS

See separate programme chart.

N.B. Overloading will result in unsatisfactory washing results and creased laundry.

DETERGENT AND ADDITIVES

CHOOSING THE RIGHT DETERGENT

The type of detergent depends on:

- type of fabric (cottons, easy care/synthetic, delicate items, wool).
  Note: use only specific detergents for wool.
- colour;
- washing temperature;
- degree and type of soiling.

Notes:

- Whitish residues on dark fabrics are caused by insoluble detergents components used in modern phosphate-free powder detergents. If you notice this problem, shake or brush the affected items or use a liquid detergent.
- Keep detergents and additives in a dry place and out of reach of children.
- Use only detergents and additives specifically produced for domestic washing machines.
- If you use descaling agents, dyes or bleaches, make sure they are suitable for washing machine use. Descaler could contain components that can attack parts of your washing machine.
- Do not use solvents (turpentine, benzine, etc.).
  Do not machine wash fabrics that have been treated with solvents or flammable liquids.

DOSAGE

Follow the instructions on the detergent pack in relation to:

- the degree and type of soiling;
- the size of the load;
  - full load: follow the detergent Manufacturer's instructions;
  - half load: 3/4 the amount used for a full load;
  - minimum load (about 1 kg): half the amount used for a full load;
- water hardness in your area (ask for information from your water company): soft water requires less detergent than hard water.

Notes:

- Too much detergent can result in excess foam formation, which reduces washing efficiency. If the appliance detects excessive foam it may prevent spinning.
- The laundry will become grey if you use too little detergent. Too little detergent will also lead to increased scale deposits on the heating element and drum.

WATER HARDNESS: soft water requires less detergent than hard water.

Water hardness area	Characteristics	German scale °dH	French scale °fH	Clarke scale °eH
1	soft	0-7	0-12	0-9
2	average	7-14	12-25	9-17
3	hard	14-21	25-37	17-26
4	very hard	over 21	over 37	over 26

Adjust the water hardness level pointer in the detergent dispenser in accordance with the hardness of the water in your area. Move the pointer sideways to the required position.

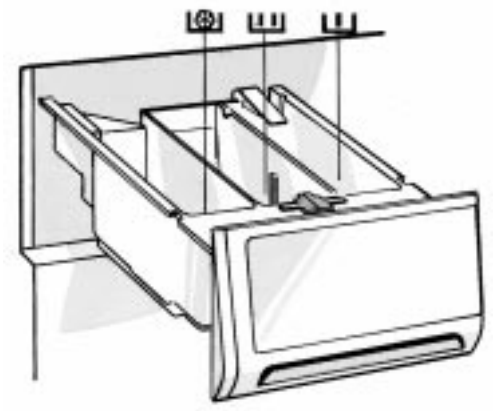
FILLING THE DETERGENT AND ADDITIVES

1. Pull out the detergent dispenser completely, until the limit.

2. Add the detergent:

- Programme with pre- and main wash
- Main wash programme without prewash
  When using liquid detergent, remove the coloured insert and fit it in compartment .
  The graduate scale on the insert makes dosing easier.
- Fabric softeners (no more "MAX" mark)
- Stain remover agents
- Water softeners (water hardness 4)
- Starch (dissolved in water)

3. Close the detergent dispenser completely.



DETERGENT AND ADDITIVES

Notes:

- You can use liquid detergent in the “Prewash” phase for programmes with this option. In this case use only powder detergents for the main wash.
- When using concentrated fabric softeners, add water in the detergent dispenser up to “MAX” level mark.
- To prevent dispensing problems when using highly concentrated powder and liquid detergents, use the special detergent ball supplied with the detergent and place it inside the drum.

DYEING AND BLEACHING

Dyeing: Usual products consist of dye colour, fixing agent and salt. Pour the dye colour, the fixing agent and then the salt directly into the empty drum. Fill in the laundry only afterwards.

- Use exclusively dyes and bleaches recommended for washing machines.
- Follow the Manufacturer’s instructions.
- Plastic and rubber parts of the machine may be stained by dyes or bleaches.

PROGRAMME SELECTION / PROGRAMME START

Depending on model, see also separate programme chart.

1. Plug in the appliance.
2. Turn on the water supply tap.
3. Set **Programme Selector** knob to the desired programme.
4. Set the **Temperature** knob to the desidered temperature.
5. Select additional **options**, if desired, pressing the corresponding button.
   By a **further pressing** of the button this option can be turned off again.

“Spin speed reduction” button

- Press this button to reduce the predetermined automatic maximum spin speed. In some programmes the maximum final spin speed is limited to go easy on your laundry items. Selection of a higher spin speed is not possible.
  No spin cycle is run during the “Handwash” programme.

“Rinse hold / Spin delay” button

- The laundry remains in the last rinse water without being spun, to avoid heavy creasing.
- Especially suitable for the “Synthetic” or “Delicate” programmes, if the laundry is not to be unloaded immediately after the end of the programme. This function is particularly useful if you want to postpone spinning to a later time or when you do not wish to spin the clothes.

Stopping “Rinse hold”:

Press the Rinse hold button again; the load will be spun according to the selected programme.

If you do not wish to spin the clothes, switch off the appliance, turn the programme knob to the corresponding drain programme and switch it on again.

“Easy Ironing”

- Can be used together with Cotton and Synthetic programmes to make ironing easier.
- Increases the water quantity and the clothes are spun very soft.

“Energy save / Eco” button

- Increases the programme time and reduces the temperature. This reduces energy consumption by about 30% without compromising the excellent results of the wash.

“Quick wash / Rapid” button

- Select for quick, economical washes.
- Especially suitable for small, lightly soiled loads.

Note: If “Quick wash” is selected, only the “Rinse Hold” and “Spin speed reduction” options can be activated.

“Lightly Soiled / Half load” button

- Reduces water consumption, above all during the rinse.
- Especially suitable for lightly soiled or small loads (reduce the detergent quantity).

“Intensive Rinse” button

- Increases the rinsing time and water quantity, for an even more thorough rinse.
- The intensive rinse function is especially suitable for areas with particularly soft water, for baby clothes and to help people with allergies.

Press the “**On/Off**” button.
The indicator light will come on.
During the selected washing programme the programme selector knob moves by steps clockwise through the phases prewash, main wash, rinse and spin (shown in grey sections around the knob). Each step takes from some seconds to several minutes.

DOOR LOCK / PROGRAMME END

DOOR LOCK

The door locks automatically after the programme start until the end of the programme.

When the programme is finished, the door is released after approximately 1 minute.

When the programme is interrupted due to an electricity supply interruption (the pilot lamp is off and perhaps water is inside the drum), the door will be released after approximately 1 minute.

In this case do not open the door, because hot water could come out of the door.

PROGRAMME END

The programme selector knob is at the stop position and the programme sequence indicator (if available) is on the left side in its initial position.

1. Press the "**On/Off**" button.
   The indicator light turns off.
2. Cancel the special options by pressing the appropriate buttons.
3. Turn the water supply tap off.
4. Wait for the door to unlock (about 1 minute).
5. Open the door and unload the machine.

Note: Do not fully close the door but leave it ajar to allow the drum to dry out.

CHANGING / INTERRUPTING / CLEARING PROGRAMME

CHANGING PROGRAMME

1. Press the **"On/Off"** button.
   The indicator lights turns off.
2. Select the new programme.
3. Press the **"On/Off"** button.
   The programme will re-start.

N.B. For this programme do not add any further detergent.

CHANGING OPTIONS

The options can be selected or deselected without switching off the appliance.

PROGRAMME INTERRUPTION / PAUSE

To interrupt the running programme for a certain period and continue it at a later time:

1. Press the **"On/Off"** button.
2. Following the desired pause press the **"On/Off"** button once again.

CANCELLING THE PROGRAMME

If the current programme is to be terminated prematurely and cancelled, the water must be pumped out first before the door can be opened:

1. Press the "**On/Off**" button to switch off the appliance.
2. Set the programme selector to programme setting **"Drain"**.
3. Press the **"On/Off"** button in order to start the **"Drain"** programme.

REMOVING THE FILTER

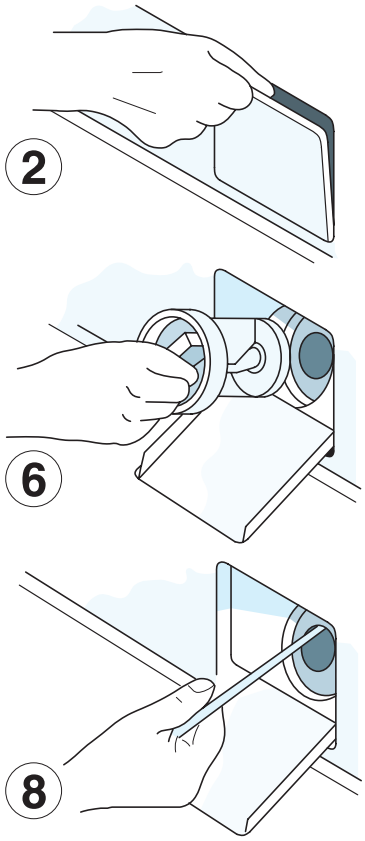
WHEN SHOULD I REMOVE THE FILTER?

Check the filter two or three times a year and clean it if necessary.

- Check the filter if the appliance is not draining properly or if it fails to perform spin cycles.
- Remove the filter if the pump is blocked by an object (buttons, coins, safety pins, etc.).
  IMPORTANT: make sure the water has had time to cool before draining the appliance.

REMOVING THE FILTER

1. Switch off the appliance and unplug it.
2. Remove the coloured insert from the detergent dispenser and use it to open the filter cover.
3. Place a bowl beneath the filter.
4. Turn the filter slowly anti-clockwise until the grip is vertical; do not extract filter as yet.
5. Wait until all the water has drained out.
6. Now unscrew the filter completely and extract it.
7. Remove any foreign material from the filter.
8. Make sure the pump impeller is not obstructed.
9. Insert the filter and screw it fully down in a clockwise direction (until the grip is horizontal).
10. Close the cover.
11. Pour 0.5 l of water into the detergent dispenser to reactivate the “Eco System”.
12. Connect the appliance to the electrical outlet.
13. Select a programme and start it.



DRAINING RESIDUAL WATER

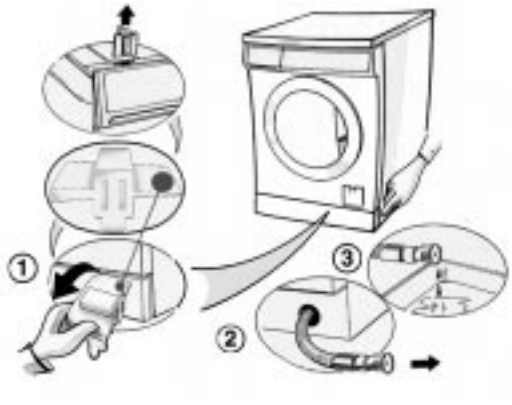
WHEN SHOULD I DRAIN RESIDUAL WATER?

- Before transporting (moving) the machine.
- If the appliance is installed in a room subject to sub-zero temperatures. It is best in this case to drain the machine after every wash.

DRAINING RESIDUAL WATER

The residual water drain hose is located in the appliance plinth.

Before draining residual water unplug the machine.



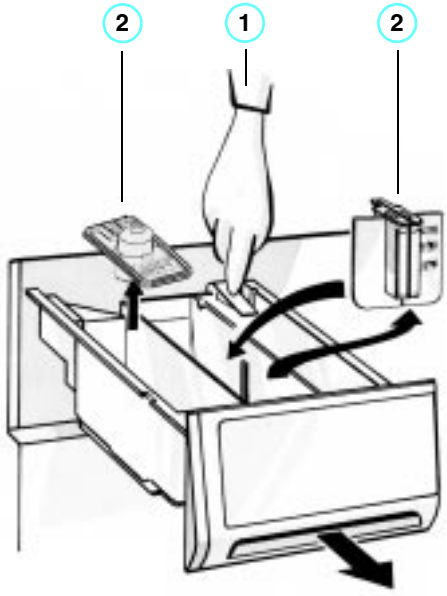
1. Remove carefully the plinth using the thin rounded projection of the coloured insert from the detergent drawer.
2. Grip the cap and pull it out. Remove the cap from the end of the tube.
3. Allow all the water to flow into a flat bowl, then refit the cap and stow the drain tube back in its compartment.
4. Before using the machine again, pour about 1 litre of water into the detergent dispenser to reactivate the “Eco System”.

CARE AND MAINTENANCE

APPLIANCE EXTERIOR AND CONTROL PANEL

- Clean using normal household cleaner (do not use abrasive products and no solvents).
- Dry with a soft cloth.

DETERGENT DISPENSER



1. Disengage the detergent dispenser by pressing the release lever in the prewash compartment and extract it.
2. Remove the inserts (the siphon from the softener compartment and the insert for liquid detergents).
3. Wash all the parts under running water.
4. Replace the parts and refit the detergent dispenser. Push the siphon firmly into place.

DOOR SEAL

- Clean with a damp cloth when necessary.
- Periodically check the fold of the seal for foreign objects.

CARE AND MAINTENANCE

WATER HOSE MESH FILTERS

- Check and clean periodically.

For machines with a straight water supply hose (see figure)

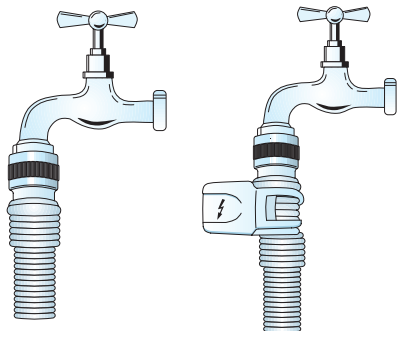
1. Turn off the tap.
2. Unscrew the hose from the tap.
3. Clean the internal strainer.
4. Screw the supply hose back onto the tap.
5. Unscrew the hose from the machine.
6. Remove the filter from the washing machine with pliers and clean it.
7. Replace the filter and screw the hose connection back on to the machine.
8. Turn on the tap and **ensure that the connection is completely water-tight.**

For machines with Water Stop hose (see figure)

1. Turn off the tap.
2. Unscrew the hose from the tap.
3. Clean the strainer.
4. Screw the Water Stop hose back onto the tap.
5. Turn on the tap and **ensure that the connection is completely water-tight.**

FILTER

Check and clean the filter two or three times a year (see “Removing the Filter”).



Straight hose Water Stop hose

TROUBLESHOOTING GUIDE

The appliance will not switch on or stops in the middle of the programme

- Power plug properly inserted in mains socket?
- Mains fuse OK?
- Power failure?
- Tap turned on? Is water coming through?
- Door closed?
- Programme selected?
- “On/Off” button pressed?

No water or insufficient water supply

- Tap turned on completely?
- Kink in water hose?
- Water hose filter clogged? (See “Care and Maintenance”).
- Water hose frozen up?
- The appliance has a safety hose and the safety valve has opened (red indicator in the safety valve inspection window)?
  In this case replace it with a new safety hose.

Waste water not pumped out

- Drain hose installed correctly? (See “Installation Instructions”).
- Filter clogged? (See “Removing the Filter”).
- Drain hose frozen up?
- Is the rinse hold button pressed?

Detergent and additive product residues in detergent drawer at end of wash

- Siphon installed correctly?
- Siphon clogged?
- Not enough water delivered? (See above).
- Also see “Detergent and Additives” and “Care and Maintenance”.

Machine vibrates during spin cycle

- Machine perfectly horizontal with all four feet on ground? (See “Installation Instructions”).
- Transit bolts removed? The transit bolts must be removed before the machine is used (see “Installation Instructions”).

TROUBLESHOOTING GUIDE

Water Stop fault (depending on model)

When the appliance identifies a water leakage the pump is running continuously.

Switch off the appliance, unplug it and make sure that the water tap is closed.

The “Water Stop” may have been triggered by:

1. too much foam:

2. leakage in the inlet hose or in the appliance.

Tilt the appliance forwards carefully to allow the collected water to flow out from the bottom of the appliance. Then:

1. connect the appliance to the electrical outlet,

2. open the tap,

3. reselect the desired programme and press the “On/Off” button.

Important: If the fault occurs again, call After-Sales Service with details about the fault (see “After-Sales Service”).

Final spin results are poor

- Pump impeller obstructed? (See “Removing the Filter”).
- Wash consists of a single heavy/large size article (bathrobe, etc.)? If this is the case the wash machine may detect load imbalance at the start of the spin cycle and interrupt the spin. The machine breaks up the load and starts a new spin cycle.
- If this happens several times in a row, the spin is run at reduced speed or if the imbalance is too great is not run at all.
- If the load is too wet at the end of the programme, add further garments and run a new spin cycle.

Important: This machine is fitted with a safety system. The programme is interrupted after a few minutes if one of the following happens:

- No water supply
- Pump blocked

If the pump is blocked, switch off the aplliance and clean it (see “Removing the Filter”). Then restart the appliance.

AFTER-SALES SERVICE

Before contacting After-Sales Service:

1. Try to remedy the problem yourself (see “Troubleshooting guide”).

2. Restart the programme to check whether the problem has solved itself.

3. If the machine continues to function incorrectly, call After-Sales Service.

Specify:

- The nature of the problem.
- The exact model of the appliance.
- The service code (number after the word SERVICE).

SERVICE 0000 000 00000

The After-Sales Service sticker is on the inside of the door.

- Your full address.
- Your telephone number and area code.

After-Sales Service phone numbers and addresses are given on the guarantee card. Alternatively, consult the dealer where you purchased the appliance.